

Rules for the Use of the Halls of Residence Computer Network

- 1) A UHK computer network user is a person who uses the UHK computer network.
- 2) All the UHK computer network users accommodated in the UHK J. Palach Halls of Residence may use the Halls of Residence computer accessories connected to the UHK network and CESNET2. This means to use the services of the University network, not a free access to the Internet (see item 3 below). Networking is possible via structured cabling and also via a wireless Wi-Fi network available at entrances A, B, C, D, E, F and G.
- 3) To ensure safety of the university network, the computer network operation and the Internet access is monitored. In particular, the operation of and access to undesirable phishing and spam websites and websites the content of which breaches the valid. Each user is personally responsible for his/her own behaviour and actions when using the network.
- 4) The list of network services and ports is available on the UHK website, link to IT user guides (uhk.cz/porty).
- 5) Access/connection to the wired computer network is possible only with your own computer equipped with a network card enabling the connection of a UTP cable, at least of the category 5E with a RJ-45.
- 6) Access/connection to the wireless Wi-Fi network is possible only with your own computer equipped with a Wi-Fi card, or a telephone or tablet. They must meet the 802.11b/g/n standard compatible with the existing UHK wifi infrastructure. Verification of the authorized used is performed via the 802.1x (radius) protocol. In addition, the user needs to have his/her valid user account for connecting to the Eduroam network. Wi-Fi signal coverage, its quality and speed are not guaranteed. The Wi-Fi network is free of charge and without any guarantee; the network user cannot force the connection to the network in any way.
- 7) When connecting a private device to the Halls of Residence network, the user is obliged to proceed according to the instructions and rules available on the University web site (uhk.cz/it-user-guides).
- 8) The computer network is administered by the UHK Department of Information Technology Services. Users of the UHK Halls of Residence computer network shall follow the Rules for the Use of the Halls of Residence Computer Network, the UHK Operation Rules for Information and Communication Technologies, the principles of using the CESNET2 network, the Laws of the Czech Republic as amended (e.g. the Copyright Act) and the instructions given by the IT network administrator.
- 9) Users may neither attempt to bypass actively the installed security system, nor to modify the computer network system setup, disconnect or relocate the system elements. In case the user gains a privileged access (either by mistake or by a software or hardware system error), or finds out any unauthorized handling with the network elements, he/she shall report it to the UHK Department of Information Technology Services without any delay (see point 12).
- 10) Users may not install any other network elements and create subnetworks. Users may not connect unauthorized individuals. Users are not allowed to extend the cable out of the room which they are connected in.
- 11) The user is obliged to use the official DHCP server. **Own IP address or own DHCP services setting in the Halls of Residence network is prohibited!**
- 12) When using the Halls of Residence computer network, the user must not disturb/distress other users. In particular, the mass distribution of e-mails, messages and other content that annoy other users is prohibited.
- 13) Every user of the Halls of Residence computer network shall report detected errors to the UHK Department of Information Technology Services without any delay. To report IT-related defects, Halls of Residence users can use the application in the ISKAM system (ubytovani.uhk.cz/KnihaZavad), or a DITS helpdesk application available on the website helpdesk-it.uhk.cz.
- 14) The user may log in to the helpdesk with his user account at the UHK; when describing a new request, the user shall enter the location: Building K (the Halls of Residence).
- 15) It is strictly forbidden to install any illegal software. Users are obliged to comply always with relevant licence agreements. In addition, every user is obliged to protect his/her computer, update the operating system and other software, and use antivirus software with an updated virus database. It is also recommended to use a personal firewall.
- 16) Computers at the Halls of Residence reception desk are intended for documents printing and study-related work. Users may not attempt to bypass the installed security system, modify the software or hardware configuration and/or install any software. Users must report any defects to the Halls of Residence reception desk.
- 17) If any user of the computer network violates these rules, he/she will be disconnected from the network and will subsequently be subject to proceedings for a serious violation of the Halls of Residence Rules.

These Rules take effect on 1 September 2026